

THE NEW TOWN KOLKATA GREEN AND SMART CITY CORPORATION LIMITED

Utility Building, 5th Floor, Plot No: AI/154/1, Premises No: 09/1- 0024, Action Area – IA,
(Near Tank no 3), New Town, Kolkata - 700156

MEMO NO: 525/NKGSCCL-13012(14)/4/2020-ENGG SEC(NKGSCCL)-NKGSCCL DATE:22/09/20

NOTICE INVITING Expressions of Interest

Notice Inviting Expressions of Interest No: EOI/03/CTO/NKGSCCL of 2020-21

FOR

SETTING UP MOBILE CYCLE CLINIC IN NEW TOWN, KOLKATA

The New Town Kolkata Green Smart City endeavors to enhance the quality of life for citizens, through improved mobility and connectivity, improved safety and security for citizens, increased economic activity, thus contributing to the overall vibrancy of the city. The city emphasizes building a sustainable habitat that is socially inclusive and economically viable.

The City Authority has identified Cycling as a preferred mode of urban transport post Covid-19, since it naturally ensures social distancing and contributes towards an eco-friendly transport environment in the Green City and is in the process of developing a number of initiatives to encourage smooth and safe cycling infrastructure including dedicated bicycle lanes, cycle stations, cycle sheds, adequate signaling and signage for Cyclists, App based bicycle sharing system and others.

Accordingly, the City Authority is interested in entering into a 'Memorandum of Understanding' with a willing partner to operate a Mobile Bicycle Clinic in New Town Kolkata. The salient features of the MoU for the private sector partner will include but not limited to the following:

- i. Running the **"MOBILE CYCLE CLINIC"** in a professional manner and demonstrate a sensitive and helpful attitude towards the citizens/ cyclists who have encountered a break-down and approached the helpline;
- ii. Provide well trained mechanics who are equipped to deal with variants of cycle and capable of resolving the problems within a short time;
- iii. Ensure that there is a helpline number which is operating, effective and attended to 24 hours a day throughout the year;
- iv. Ensure that the charges for mobile technician/ mechanic per visit is capped within INR 50/- only with separate charges for spare parts, if required from the citizens.
- v. Provide a monthly report to NKGSCCL on the number of cases, their nature and calls received on the Cycle Helpline;

- vi. Create awareness of the Cycle Helpline number through various forums;
- vii. Participate in Cycle events organized by NKGSCCL to demonstrate 'Best Practices' that can improve the performance and durability of cycles;
- viii. Participate in periodic 'One Day Cycle Health Check-up Camps' at designated locations organized by NKGSCCL;
- ix. Any other responsibility as mutually agreed upon.

Prospective Partners with a prior experience of dealing with, handling or repairing bicycles with adequate workshop space and infrastructure are requested to revert to NKGSCCL at the below address latest by Friday 25 September 2020.

The service will be treated as support towards 'Safe Cycling' for the citizens of New Town Kolkata. The Authority i.e. NKGSCCL clarifies that there is no cost involvement from their end to run the **"MOBILE CYCLE CLINIC"**.

Chief Technical Officer
New Town Kolkata Green Smart City Corporation Limited
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Chief Technical Officer 22/09/2020
New Town Kolkata Green Smart City Corporation Ltd.